

# We're enhancing your **Bill Payment!**

We are upgrading **Bill Payment** as part of our continuous efforts to improve your online banking experience. The new look and new features have been designed to make it faster and easier to manage your bills.

## When will this change take place?

The new **Bill Payment** will be ready to use on **September 11, 2013**.

## What are the key changes?

**Bill Payment** has been refreshed with a new look and intuitive features. (See the screen example and descriptions below.)

The screenshot displays the 'My Bills & People I Pay' interface. At the top, there's a search bar for 'Need to pay someone new?' and a 'Show hidden(3)' dropdown. The main area lists bills with callouts: 1 points to the 'Water Works \*1234' bill header; 2 points to the 'Automatic payments' section; 3 points to the 'Pay' button; 4 points to a dropdown menu for 'John's card \*8756' showing a payment schedule; and 5 points to the 'Looking for options?' section on the right sidebar.

**My Bills & People I Pay** [Show hidden\(3\)](#)

Sort by: Due Date

**1** **Water Works \*1234** **OVERDUE** Send on: mm/dd/yy \$0.00    
Pay from: [Personal checking](#)

**2** **Automatic payments**

Your Bill (eBill)  
Next due reminder  
Automatic payment  
Account Information

Pay from:   
Amount: \$  [What if it varies?](#)  
Frequency:   
Start on: mm/dd/yyyy [What should I select?](#)  
End on:  No end date  mm/dd/yyyy

Not paying this anymore?

[Questions?](#)

**2** **Electric Company \*5678** **2** DAYS Send on: mm/dd/yy \$0.00

**4** **John's card \*8756** **4** DAYS Send on: mm    
[View bill](#)

minimum due \$15.00  
balance \$1500.00  
07/15/11 \$234.28  
04/12/11 \$20.00  
03/17/11 \$1204.83

**2** WEEKS **American Express \*9874** Scheduled: **\$121.00 on Sep. 30** | [Edit](#)

Waiting for bill **AT&T Katy's cell \*0031** Send on: mm/dd/yy \$0.00

**My payments** [View all payments](#)

Search history

**Scheduled payments**  
Click  to edit and  to cancel

10/03	Water Wo...	\$100.00	<input type="button" value="edit"/>	<input type="button" value="cancel"/>
09/30	Greene L...	\$360.00	<input type="button" value="edit"/>	<input type="button" value="cancel"/>
<b>Total</b>		<b>\$460.00</b>		

**Recently processed payments**  
Click  to view payment

09/22	Geico	\$512.00	<input type="button" value="view"/>
09/21	AT&T Kat...	\$99.00	<input type="button" value="view"/>
09/16	American...	\$1,058.00	<input type="button" value="view"/>
08/30	John's card	\$108.00	<input type="button" value="view"/>
08/19	Southern ...	\$300.00	<input type="button" value="view"/>

[View all payments](#)

**Looking for options?** **5**

- [Send a payment due tomorrow](#)
- [Manage funding account\(s\)](#)
- [Edit personal information](#)
- [Edit alert preferences](#)
- [Download payment history](#)
- [Get Help](#)
- [Read FAQs](#)

1. An at-a-glance status next to each payee makes it easy to see exactly when bills are due when you use advanced features such as reminders, eBills, and recurring payments.
2. Have a long list of Payees? Take advantage of the new Hide feature that allows you to “hide” payees from your list, but keep them active.
3. Common tasks are easier to access with our new Options window. Complete virtually all of your **Bill Payment** tasks from one screen.
4. Easily compare your current payment amount to past payments. Simply click on the payment amount field to see your recently completed payments. Want to pay the same amount? Click on it and the payment amount field will auto-fill for you.
5. Quick links give you fast access to alerts and more.

## Is there anything I need to do?

There is nothing special you need to do. Once the upgrade is completed on **September 11, 2013** simply access **Bill Payment** the way you always have and enjoy the new features.

## Will any of my scheduled payments be impacted?

The upgrade will not affect your payees, eBills, scheduled payments or payment history. Rest assured that your information and scheduled payments will remain intact

## Will **Bill Payment** be unavailable at any point?

During the short upgrade process, you may not be able to access **Bill Pay** for a couple of hours. However, the upgrade is scheduled to take place at night during non-peak usage hours.