

# Browser Support for Online Banking

The Online Banking program offered by The Southern Credit Union requires one of the following browsers for optimal online banking performance.

- Internet Explorer 11 or higher
- Google Chrome (latest version)
- Safari 10 or higher
- Mozilla Firefox (latest version)
- Microsoft Edge (latest version)

To determine what browser you are currently using, please visit the <https://www.whatsmybrowser.org/> website.

If your browser is not listed above, we recommend that you update it by downloading the most recent version of your software. This can be done for no charge, at the websites shown below.

[Internet Explorer Downloads](#)

[Google Chrome Downloads](#)

[Safari Downloads](#)

[Firefox Downloads](#)

# Browser Setting Requirements

- Cookies enabled (first and third-party)
- JavaScript Enabled
- Adobe PDF reader compatible

## Internet Explorer 11 Settings:

### Enable Cookies


1. Open **Internet Explorer**
2. Click the Tools button. Next click Internet Options
3. Select the Privacy tab.
4. Under **Settings**, move the slider to the bottom to **allow** all **cookies**, and then click Apply.

### Enable JavaScript

1. Click Tools and then Internet Options.
2. Select the Security tab, and select the Custom Level button.
3. Scroll down to Scripting of Java applets.
4. Make sure the Enable radio button is checked.
5. Click OK to save your preference.

## Google Chrome Settings:

### Enable Cookies

1. On your computer, open Chrome.
2. At the top right, click More  > Settings.
3. At the bottom, click Advanced.
4. Under "Privacy and security," click Content settings.
5. Click Cookies.
6. From here, you can:
7. Turn on cookies: Next to "Blocked," turn on the switch.

### Enable JavaScript

1. To the right of the address bar, click the icon with **3 stacked horizontal lines**.
2. From the drop-down menu, select **Settings**.
3. At the bottom of the page, click the **Show advanced settings...** link.
4. Under the **Privacy** section, click the **Content settings...** button.
5. Under the **JavaScript** heading, select the **Allow all sites to run JavaScript** radio button.
6. Finally, **refresh** your browser.

## Safari Settings:

### Enable cookies

1. Click the "**Safari**" menu, choose "Preferences" Make sure you have a **Safari** window open and active; you will see the "**Safari**" menu in the top left of your screen. ...
2. Click on the "Privacy" tab. The contents of the Privacy tab screen will now appear.
3. Choose your preferred **Cookies** setting (Enable always).
4. Close the Preferences window.

### Enable JavaScript - PC


1. In the **Edit** drop-down menu at the top of the window, select **Preferences...**
2. Select the **Security** icon/tab at the top on the window.
3. Then, check the **Enable JavaScript** checkbox.
4. **Close** the dialog box to save your changes.
5. Finally, **refresh** your browser.

### Enable JavaScript – MAC

1. Select **Safari** from the **Apple/System bar** at the top of the screen.
2. From the drop-down menu, select **Preferences**.
3. Select the **Security** icon/tab at the top of the window.
4. Check the **Enable JavaScript** checkbox under the **Web content** category.
5. **Close** the dialog box to save your changes.
6. Finally, **refresh** your browser.

## Firefox Settings:

### Enable Cookies

1. Click the menu button  and choose **Options**.
2. Select the **Privacy** panel.
3. Set "Firefox will" to "Use custom settings for history".
4. Check the "Accept cookies from sites" checkbox to enable cookies.

### Enable JavaScript

1. Click the **Tools** drop-down menu and select **Options**.
2. Select the **Content** section from the options at the top of the pop-up page.
3. Check the boxes next to **Block pop-up windows**, **Load images automatically**, and **Enable JavaScript**.
4. Click **OK**.
5. Refresh your browser by right-clicking anywhere on the page and selecting **Reload**, or by using the **Reload** button in the toolbar.

## EDGE Settings:

### Enable Cookies

1. Open the Microsoft **Edge**.
2. Click on the More actions button on the toolbar, and select Settings.
3. Search for View advanced settings and click on it.
4. Under **Cookies** section, select Don't block **cookies** and Don't block third party **cookies**.
5. Restart **Edge**.

## Browsers and Devices No Longer Supported

- Android devices version 4.4.4 and below.
- Apple iOS devices using Safari versions 5 and below.
- Windows Phone using Internet Explorer Mobile versions 10 and below.
- Windows XP
- Windows Vista
- Windows 7 with Microsoft Internet Explorer versions 10 or below.
- Apple OS X using Safari Versions 8 or below.
- Chrome Books